Snap Diagnostics Privacy Page (snapdiagnostics.com/privacy)

This page is intended to inform you of your health information privacy rights under the Health Insurance Portability and Accountability Act (HIPAA), as well as our Website Privacy Policy.

HIPAA Privacy Notice

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

Effective Date: October 2026

The Health Insurance Portability and Accountability Act (HIPAA) establishes national standards to protect individuals' medical records and other personal health information. This HIPAA Privacy Notice describes how medical information about you may be used and disclosed and how you can get access to this information. Please review it carefully. We are required by law to maintain the privacy of your protected health information, to give you this notice of our legal duties and privacy practices, and to notify you if a breach of your unsecured protected health information occurs. We must follow the terms of the notice currently in effect. Snap Diagnostics considers health information to be confidential. We protect the privacy of that information in accordance with federal and state privacy laws, as well as our own company privacy policies.

Uses and Disclosures of Health Information

Snap Diagnostics may use and disclose medical information about you for several different purposes including:

Treatment: Snap Diagnostics may use or disclose your protected health information to provide, coordinate or manage your health care and any related services. This includes the coordination or management of your health care with a third party. For example, your protected health information may be provided to a physician to whom you have been referred to ensure that the physician has the necessary information to diagnose or treat you. This may also include providing your protected health information to a durable medical equipment company (DME) that may provide care to you.

Payment: Snap Diagnostics may use and disclose your protected health information in order to bill and collect payment for the healthcare services provided to you by Snap Diagnostics. We may disclose your medical information to another covered entity or health care provider for the payment activities of the entity that receives the information. For example, we may make contact with your health plan to verify your enrollment and your eligibility for benefits. A disclosure of certain information may also be required for any payments made by credit or debit card or any other electronic means.

Healthcare Operations: Snap Diagnostics may use and disclose your protected health information in connection to the business of healthcare, including performance improvement, quality of care assessment, and cost management. We may disclose your medical information to another covered entity for health care operations of the entity that receives the information in limited circumstances, if each entity either has or had a relationship to you.

Required by Law: Snap Diagnostics may use or disclose medical information about you when required by law such as in response to court or administrative orders, or under certain circumstances in response to subpoenas, discovery requests or other lawful processes. Snap Diagnostics is required by Federal law to disclose your protected health information to the U.S. Department of Health and Human Services upon request for purpose of determining whether we are in compliance with the Federal Privacy Standards. We may disclose your health information when authorized by worker’s compensation or comparable laws.

Law Enforcement: Snap Diagnostics may disclose health information if a request is made by law enforcement officials. For example, we may disclose your protected health information to identify or locate suspects, fugitives or witnesses, or victims of crime, to report deaths from crime, crimes on the premises, or in emergencies, the commission of a crime.

Public Health Activities: Snap Diagnostics may use or disclose your protected health information for public health activities such as reporting births, deaths, communicable diseases, injury or disability, ensuring the safety of drugs and medical devices, reporting child and sexual abuse, and for work place surveillance or work-related illness and injury. We may disclose your protected health information to a health oversight agency for activities authorized by law such as audits, administrative or criminal investigations, inspections, licensure or disciplinary action and monitoring compliance with the law.

Abuse, Neglect, and Domestic Violence: Snap Diagnostics may disclose your protected health information to a government agency if we believe you are a victim of abuse, neglect, or domestic violence. If we make such a disclosure, we will inform you, unless there is a belief that informing you places you at further risk of additional harm.

Serious Threats to Health or Safety: Snap Diagnostics may use or disclose your protected health information when necessary to reduce or prevent a serious threat to your health and safety or the health and safety of others. Under this situation, we will only disclose health information to an agency or authority able to help prevent the threat.

Specialized Government Functions: Snap Diagnostics may disclose your protected health information if you are a member of the U.S. or foreign military and if required by the appropriate military command authorities. Furthermore, we may disclose your health information to federal officials for intelligence, protective services for the President and other authorized persons, and national security activities required by law. Additionally, we may disclose your health information to correctional institutions or law enforcement officials if you are an inmate or under the custody of law enforcement officials.

Family and Friends: Snap Diagnostics may share your health information with a family member, friend, or other person involved in your care or in payment for your care, unless you object. We may also share your health information with a disaster relief organization so that your family can be notified about your condition and location.

Research: Snap Diagnostics may use or disclose your health information for research when an institutional review board or privacy board has approved the use or disclosure, or as the law otherwise permits.

Coroners, Medical Examiners, Funeral Directors, and Organ Donation: Snap Diagnostics may share health information with a coroner, medical examiner, or funeral director when a person dies, and with organizations that handle organ, eye, or tissue donation or transplantation.

De-identified Information: Snap Diagnostics may remove information that identifies you from your health information, as HIPAA permits. We, our affiliates (including Beacon Biosignals, Inc.), and other companies may use, share, license, or sell that de-identified information for any purpose, including research and product development. De-identified information is not protected health information.

Stricter Laws: Some state laws give more protection to certain information, such as mental health, HIV, genetic, or substance use information. We follow those laws when they apply.

Your Rights Under HIPAA

Right to a Paper Copy of the Notice of Privacy Practices: You have the right to a paper copy of the Notice of Privacy Practices. You may ask Snap Diagnostics to give you a copy at any time. If you first obtain the Notice of Privacy Practices electronically, you may still request that we send you a paper copy.

Right to Request Restrictions: You have the right to request a restriction on the use and disclosure of your protected health information for purposes of treatment, payment, and health care operations. We are not required to grant any such request for restriction, but if the restrictions are granted they will be legally binding, except to the extent that disclosure has already occurred or if you are in need of emergency treatment and the information is needed to provide the emergency treatment. However, we must agree to a request not to disclose information to your health plan for payment or health care operations if you have paid for the item or service in full out of pocket, unless the law requires the disclosure.

Right to Inspect and Request a Copy of your Health Record: You have the right to inspect and obtain a copy of your health record, except in limited circumstances defined by federal regulations. A fee may be charged to copy your record. If you are denied access to your health record for certain reasons the denial may be reviewed. Please contact our Privacy Officer for more information.

Right to Request an Amendment to your Health Record: You may make a written request to amend your protected health information. You must give us a reason for the amendment. In certain cases, we may deny your request for an amendment. If we deny your request for amendment, you have the right to file a statement of disagreement with us and we may prepare a rebuttal to your statement. We will provide you with a copy of any such rebuttal. Please contact our Privacy Officer if you have any questions about amending your health record.

Right to Receive an Accounting of Disclosures: You have a right to an accounting of disclosures of your protected health information made for purposes other than for treatment, payment and healthcare operations and those disclosures you have authorized. If your health information is disclosed for multiple research purposes, we will provide you with a description of the research for which your health information may have been disclosed and the researchers names and contact information. We may charge you for reasonable retrieval, report preparation and mailing costs incurred in responding to accounting requests in excess of the one free accounting report in any 12-month period required by the Federal Privacy Standards. You will be advised in advance of the associated fees and given a chance to withdraw or amend a disclosure request. Please contact our Privacy Officer to obtain an Accounting and Disclosure Report.

Right to Confidential Communications: You have the right to request that confidential communications be made by alternate means (e.g. fax versus mail) or at alternate locations (alternate address or telephone number). Your request must be in writing. We will honor your request if it is reasonable. Please make this request in writing to our Privacy Officer.

Right to Provide an Authorization for Uses and Disclosures: You have the right to give authorization for uses and disclosures that are not identified by this Notice of Privacy Practices or are not permitted by applicable law. We will use or disclose your health information for purposes not described in this Notice only with your written authorization. We must get your written authorization for most uses and disclosures of psychotherapy notes, for uses and disclosures for marketing, and for any sale of your protected health information. Any authorization may be revoked at any time in writing and once an authorization has been revoked, we will

not use or disclose your health information for the purposes detailed in the authorization. Please make this request in writing to our Privacy Officer.

Contact: To exercise any of the rights described above, or if you have any questions about this Notice, please contact our Privacy Officer at (847) 777-0000 or mail questions to Snap Diagnostics: Snap Diagnostics, LLC, 616 Atrium Drive, Vernon Hills, IL, 60061. If you believe the privacy rights related to your protected health information have been violated you have the right to file a complaint with our Privacy Officer. Complaints that may need anonymity can be reported through a confidential hotline by phone, email, fax or online: phone (844) 440-0052, email reports@lighthouse-services.com, fax (215) 689-3885, online www.lighthouse-services.com/snapdiagnostics. You also have the right to file a complaint with the Secretary of the Department of Health and Human Services: Office of Civil Rights, U.S. Department of Health and Human Services, 200 Independence Avenue. S.W., Room 509F, HHH Building, Washington, D.C. 20201. There will be no retaliation for filing a complaint.

Changes to this Notice: We reserve the right to change this Notice. We reserve the right to make the revised or changed Notice effective for information we already have about you as well as any information we receive in the future. If we change this Notice, we will post the revised Notice on our website and make copies available on request. You are entitled to our Notice at any time upon request. You will be asked to acknowledge in writing your receipt of this Notice.

Website Privacy Policy

This website privacy policy has been compiled to better serve those who are concerned with how their Personally Identifiable Information (PII) is being used online. Personally Identifiable Information, as described in US privacy law and information security, is information that can be used on its own or with other information to identify, contact, or locate a single person, or to identify an individual in context. Please read our privacy policy carefully to get a clear understanding of how we collect, use, protect or otherwise handle your Personally Identifiable Information in accordance with our website.

What personal information do we collect from the people that visit our website or app?
We collect information from visitors of our site to help you with your experience.

When do we collect information?
We may collect information from you when you register on our site, place an order, subscribe to a newsletter, enter information on our site, or request services from our company.

How do we use your information?
We may use the information we collect from you when you register, make a purchase, sign up for our newsletter, respond to a survey or marketing communication, surf the website, request company services or use certain other site features in the following ways:

- To personalize your experience and to allow us to deliver the type of content and product offerings in which you are most interested.
- To improve our website in order to better serve you.
- To allow us to better service you in responding to your customer service requests.
- To quickly process your transactions.
- To follow up with them after correspondence (live chat, email or phone inquiries)

How do we protect your information?

- Our website is scanned on a regular basis for security holes and known vulnerabilities in order to make your visit to our site as safe as possible.
- We use regular Malware Scanning. Your personal information is contained behind secured networks and is only accessible by a limited number of persons who have special access rights to such systems, and are required to keep the information confidential. In addition, all sensitive/credit information you supply is encrypted via Secure Socket Layer (SSL) technology.
- We implement a variety of security measures when a user places an order enters, submits, or accesses their information to maintain the safety of your personal information.
- All transactions are processed through a gateway provider and are not stored or processed on our servers.

Do we use 'cookies'?
Yes. Cookies are small files that a site or its service provider transfers to your computer's hard drive through your Web browser (if you allow) that enables the site's or service provider's systems to recognize your browser and capture and remember certain information. For instance, we use cookies to help us remember and process preferences for the services we offer. They are also used to help us understand your preferences based on previous or current site activity, which enables us to provide you with improved services. We also use cookies to help us compile aggregate data about site traffic and site interaction so that we can offer better site experiences and tools in the future.

We use cookies to:

- Understand and save users' preferences for future visits.

- Compile aggregate data about site traffic and site interactions in order to offer better site experiences and tools in the future. We may also use trusted third-party services that track this information on our behalf.

You can choose to have your computer warn you each time a cookie is being sent, or you can choose to turn off all cookies. You do this through your browser settings. Since browser is a little different, look at your browser's Help Menu to learn the correct way to modify your cookies.

If users disable cookies in their browser:
If you turn cookies off, some features of our website will be disabled. Specifically, some of the features that make your site experience more efficient. Portions of the website may not function properly. However, you will still be able to request services.

Third-party disclosure
Health information we receive in providing our services is governed by the HIPAA Privacy Notice above. We share other Personally Identifiable Information only with service providers that help us operate our website and services, such as our payment processor, or as the law requires.

Third-party links
We do not include or offer third-party products or services on our website.

Google
Google's advertising requirements can be summed up by Google's Advertising Principles. They are put in place to provide a positive experience for users: https://support.google.com/adwordspolicy/answer/1316548?hl=en. We have not enabled Google AdSense on our site but we may do so in the future.

California Online Privacy Protection Act
CalOPPA is the first state law in the nation to require commercial websites and online services to post a privacy policy. The law's reach extends well beyond California to require any person or company in the United States (and conceivably the world) that operates websites collecting Personally Identifiable Information from California consumers to post a conspicuous privacy policy on its website stating exactly the information being collected and those individuals or companies with whom it is being shared. Learn more at: http://consumercal.org/california-online-privacy-protection-act-caloppa/#sthash.0FdRbT51.dpuf

According to CalOPPA, we agree to the following:

- Users can visit our site anonymously.
- Once this privacy policy is created, we will add a link to it on our home page or as a minimum, on the first significant page after entering our website.
- Our Privacy Policy link includes the word 'Privacy' and can easily be found on the bottom of each web page.
- You will be notified of any Privacy Policy changes on our Privacy Policy Page.
- You can change your personal information by revising your personal information when you register for, or request, our services.

How does our site handle Do Not Track signals?
We honor Do Not Track signals and Do Not Track, plant cookies, or use advertising when a Do Not Track (DNT) browser mechanism is in place.

Does our site allow third-party behavioral tracking?
We do not allow third-party behavioral tracking

COPPA (Children Online Privacy Protection Act)
When it comes to the collection of personal information from children under the age of 13 years old, the Children's Online Privacy Protection Act (COPPA) puts parents in control. The Federal Trade Commission, United States' consumer protection agency, enforces the COPPA Rule, which spells out what operators of websites and online services must do to protect children's privacy and safety online. We do not specifically market to children under the age of 13 years old.

Fair Information Practices
The Fair Information Practices Principles form the backbone of privacy law in the United States and the concepts they include have played a significant role in the development of data protection laws around the globe. Understanding the Fair Information Practice Principles and how they should be implemented is critical to comply with the various privacy laws that protect personal information. If a data breach affects your information, we will notify you as the law requires.